

APPENDIX 5

COMPLAINTS REVIEWED IN THE HEALTH AND SOCIAL SERVICES FIELD, BY BODY

Bodies in the health and social services network	n	%
Hospital centres	124	38.3
Local community service centres	71	21.9
Youth centres	37	11.4
Nursing homes and long-term care establishments	31	9.6
Rehabilitation centres	24	7.4
Emergency prehospital services	21	6.5
Community organizations	9	2.8
Regional agencies	6	1.8
Certified private nursing home facilities	1	0.3
Total	324	100.0