

APPENDIX 3

ORIGIN OF COMPLAINTS AND REPORTS RECEIVED IN THE HEALTH AND SOCIAL SERVICES FIELD, BASED ON THE SOCIOSANITARY REGION OF THE BODY INVOLVED

Sociosanitary region	Population ¹		Complaints and reports	
	n	%	n	%
(01) Bas-Saint-Laurent	200,458	2.6	21	4.1
(02) Saguenay – Lac-Saint-Jean	274,186	3.6	15	3.0
(03) Capitale-Nationale	669,316	8.8	38	7.5
(04) Mauricie – Centre-du-Québec	484,466	6.4	40	7.9
(05) Estrie	302,901	4.0	21	4.1
(06) Montréal	1,894,575	24.9	152	30.0
(07) Outaouais	345,464	4.5	32	6.3
(08) Abitibi-Témiscamingue	142,974	1.9	12	2.4
(09) Côte-Nord	94,813	1.3	13	2.6
(10) Nord-du-Québec	14,999	0.2	4	0.8
(11) Gaspésie – Îles-de-la-Madeleine	94,681	1.2	27	5.3
(12) Chaudière-Appalaches	395,099	5.2	16	3.2
(13) Laval	368,503	4.9	16	3.2
(14) Lanaudière	419,207	5.5	19	3.7
(15) Laurentides	512,539	6.0	19	3.7
(16) Montérégie	1,364,287	17.9	62	12.2
(17) Nunavik	10,497	0.1	–	–
(18) Terres-Cries-de-la-Baie-James	14,118	0.2	–	–
TOTAL	7,603,083	100.0	507	100.0

1/ Source: Population data, Ministère de la Santé et des Services sociaux du Québec, Service du développement de l'information (SDI), August 2006.